

12 May 2004

EUROTUNNEL NAMED BEST TRAIN COMPANY

Eurotunnel has scooped one of the travel industry's top awards. At last night's Guardian and Observer Travel Awards 2004, Eurotunnel was named **Best Train Company**. Anne Leva, group community affairs manager, collected the award on behalf of the company at a special ceremony on the Greek island of Rhodes.

The Guardian and Observer Travel Awards are renowned as being one of the best measures of attitudes to the travel industry and are based on the experiences of thousands of well-informed consumers. Readers of the Guardian, Observer and Guardian Unlimited (online) voted over a three-week period and were asked to rate the quality of service they received.

It was a convincing win for Eurotunnel with 74.6%. Presenting the awards to Eurotunnel, the organisers said: *"The best way to take a train, it seems, is to drive your car on and head underwater."*

The awards concluded, *"we are proud to be here to honour the best in the industry, and to pass on the verdicts of an independent and discerning readership who, in all their various and evolving ways, keep on travelling."*

Daniel Spinath, Eurotunnel's Director, Passenger Division, said:

"We are honoured to have been named as the Best Train Company. It's a fantastic tribute from our customers in this, our 10th anniversary year, and recognises the dedication of all our staff in delivering the highest standards of customer service."