

2016 half-year results of the Eurotunnel Group 20 July 2016 Jacques Gounon – Chairman & Chief Executive Officer



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EUROTUNNEL GROUP Key facts & figures and CSR in H1 2016



GROUPE EUROTUNNEL SE Key facts and figures in H1 2016

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* Excluding discontinued activity and recalculated at H1 2016 exchange rate: £1 = €1,273
** Including a €22M one-off net profit for the maritime segment



EUROTUNNEL GROUP A particular geopolitical context

- o Brexit
 - A business model based on **solid and sustainable UK/FR flows** of goods and people
 - A stable legal framework, independent of European Union agreements
 - The United Kingdom already **outside the Schengen area** (immigration)
 - No impact: Treaty of Canterbury, Sangatte Protocol (1991)
 - The United Kingdom already outside the Eurozone
 - Since 1994, variation of the exchange rates £ vs € without any impact on growth in traffic and performance
 - 2016 and 2017 EBITDA objectives maintained
 - 10% variation in the \notin / f => c. \notin 35M change in EBITDA (base 2015)
 - The Channel Tunnel, undeniably a vital link in Europe
- $\circ\,$ Terror attacks in Belgium and France
- **c** European migration policy
- Strikes in France



GROUPE EUROTUNNEL SE A 100% privately-owned European Group

◦ GET shares listed on the NYSE Euronext Paris and London

- Market capitalisation at 19 July 2016: €5.4Bn
- Share performance since 01/01/2014: +27%
- Financial market volatility resulting from the UK referendum
- Concessionaire of the cross-Channel Fixed Link until 2086: a €15Bn investment

◦ 2 main activities

- Infrastructure management
- Rail transport operator





CSR OF EUROTUNNEL GROUP IN H1 2016 Further ethical and social progress

◦ Publications

- Document of compliance with the duty of care against illegal work (May)
- Chapitre 17 of the 2015 Registration Document and Group's CSR report (March)
- Social: 4,000 employees in UK/FR
 - 124 young people in apprenticeships (June)
 - Digitalisation: electronic pay slip in France (February)

- **EXAMPLE 1** AWARDS & SUMMER PARTY 16 IN ASSOCIATION WITH ACON
- Attendance at an Employment programme exhibition in Calais to promote jobs, vacancies and training at Eurotunnel (April)
- Priority to safety: workshops at Eurotunnel, Safety Week at Europorte (June)
- Employee Benefits Awards: Best employee share scheme award received in London in June
- 10 videos portraits of UK and FR employees, Eurotunnel's ambassadors, online on social media networks









CSR OF EUROTUNNEL GROUP IN H1 2016 Further environmental and societal progress

◦ Environment

- Replacement and entry into service of the 1st refrigeration unit of the Tunnel cooling plant in Sangatte in May: HFO organic gas and 40% saving in electricity
- Replacement of Halon gas by Novec 1230 (fire protection) in 40% of the Tunnel's technical rooms
- Relandscaping of the Coquelles site's surroundings

◦ Societal

- Support given by Eurotunnel to the Secours populaire français (energy vouchers), Made in TH (assistance to disability), *Capital Filles* (tutoring), *Destination Emploi* (young people's employability) and by GB Railfreight to the British Heart Foundation, Woking Homes and Ripple Project
- Tribute in Folkestone to HM Queen Elizabeth II for her 90th birthday, video footage of the rerailing in the Tunnel (BBC South East) and of Tunnel safety (France 3)

Eurotunnel Group,

The transport reference in respect for the environment





RAIL FREIGHT ACTIVITY Europorte in H1 2016



EUROPORTE: RAIL FREIGHT No.1 private rail freight operator in UK/FR

Architect of railway and logistics solutions

- Succesful renegotiation of labour agreements in France in line with the new Collective Agreement (2014 railway reform)
- **c** A sustainable business model
- Europorte's activity in France in H1 2016
 - Contract renewal with the ports of Nantes Saint-Nazaire and La Rochelle: management, operation and maintenance of railway networks
 - Reduction in the transport of cereals
- Impact of the strikes in France on traction activity and of the blockades on the transport of petrochemical products
 - More than 300 trains cancelled



EUROPORTE: RAIL FREIGHT Diversification and organic growth of GB Railfreight in the UK

◦ Start of **new activities**

- Traction of the luxury Belmont Royal Scotsman in Scotland (5-year contract)
- Transport of biomass for Drax
- New services and contract extensions
 in the infrastructure, intermodal and
 bulk transport sectors
 - Transport for Sibelco, STVA, Rio Tinto Alcan, Tarmac, British Gypsum and FCC Environment



 Partially compensating the reduction in the transport of coal due to the increased carbon tax in the UK and the end of several large contracts, including with London Underground



EUROPORTE AND ITS SUBSIDIARIES A business and social success

In €M	H1 2016	Change	H1 2015*
Revenue	139	-4%	146
Operating costs	-129	-5%	-136
Operating margin (EBITDA)	10	=	10

	Revenue		Operating costs		Investment
F	New contracts started in 2015 and 11 2016 but expected end of contracts n the UK and impact of many strikes	C	In line with the temporary reduction in activity in H1 2016	C	In Class 66 and 73 locomotives (GB Railfreight) partially refinanced



and blockades in France



FIXED LINK CONCESSION ACTIVITY Eurotunnel in H1 2016



FIXED LINK Migrant pressure: efficiency of the multi-year plan

- Humanity, protection against risks but firmness
- Significant reinforcement of security measures on the Coquelles terminal in 2015
- **c** Full support of governments
 - Visits in August 2015 by the Home Secretaries, Theresa May and Bernard Cazeneuve
- Deployment of the multi-year plan in H1 2016
 - 2 military-quality drones equipped with long-range thermal imaging cameras, in addition to the 500 fixed cameras on the Coquelles terminal
 - 2 scanners for cars and small vans being put into use (Coquelles, Folkestone)
 - Creation of a railway siding before the Tunnel portal to enable vehicles to be searched without disrupting railway traffic flows (ongoing)
 - Construction of a new Security Control Centre for the UK and FR authorities (ongoing)









Since October 2015, no intrusion nor traffic disruption

TRUCK SHUTTLES – H1 2016 An all-time traffic record and yield up

Truck volumes ('000s)



• A fast, frequent and flexible Eurotunnel Freight service

Activity

- 829,606 trucks transported
- 8 months of record traffic (November 2015 to June 2016)

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 Eurotunnel, world leader in piggyback transport

Cross-Channel market and Eurotunnel market share

- Steady growth in Short Straits market:
 +4.3%
- Eurotunnel market share up 2.2 points to 39.7%

Yield

Steady increase



LE SHUTTLE FOR PASSENGERS – S1 2016 Best 1st half-year traffic for 15 years

Car volumes ('000s)



• A fast, reliable, easy and comfortable service with Le Shuttle

Activity

Good outlook for the 2nd half of 2016

1,162,740 cars transported

based on summer bookings

28,036 coaches (-12%)

- Cross-Channel car market* and Eurotunnel market share*
- Contraction in the Short Straits market:
 -4%
 - Eurotunnel market share up 2 points to 57,2%

Yield et ventes

- Continued growth in average yield
- Growth in Flexiplus premium service sales



* Estimated

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HIGH-SPEED PASSENGER TRAINS* EUROSTAR – H1 2016 3rd best 1st half-year traffic since 1994

Eurostar passengers* ('000s)



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• New Eurostar trains: more comfort, more services and more destinations

* Number of Eurostar passengers travelling through the Channel Tunnel, excl. the Paris-Calais and Paris-Lille routes

Activity

- Almost 5 million passengers transported С
- Additional traffic generated by Euro 2016 С football tournament
- 10 first new e320 trains in commercial service С at end of June
- Success of the direct London-Lyon-Marseille С route: already more than 180,000 bookings since its launch in May 2015
- Eurostar Snap, the new digital hub for best fares С

Exceptional events

- Direct impact of the terror attacks in Paris С in 2015 and in Brussels in March 2016
- Impact of the strikes in Belgium and С in France in H1 2016



CROSS-CHANNEL RAIL FREIGHT – H1 2016 Traffic transfered to other commercial routes



Number of freight trains

Activity

- Still impacted by the migrant crisis in H2 2015 and difficulties to secure the SNCF Calais-Fréthun site
- Traffic transfered to other commercial routes

Relaunch of traffic

- Calais-Fréthun site once again secure
- Eurotunnel is working with all parties concerned to re-launch traffic



FIXED LINK CONCESSION Steady growth in revenue

Revenue - Concession							
Other revenue							
65%							
Shuttle							
Services							

In €M	H1 2016	Change	H1 2015*
Revenue	443	+4%	424
Operating costs	-204	+5%	-194
Operating margin (EBITDA)	239	+4%	230

- +€25M increase in Shuttle Service revenue
- Excellent revenue progress; the segment represents 76% of the Group's revenue
- Car and coach Short Straits markets and Eurostar traffic still impacted by the attacks in Paris at end of 2015 and in Brussels at beginning of 2016



EUROTUNNEL IN H1 2016 NO.1 operator on the Short Straits

145,000 trucks transported in March 2016, an all-time monthly record 15,000 passenger vehicles transported on 25 March in both directions

121,000 Pets onboard Le Shuttle in H1 2016 (+15% vs H1 2015) 62,000 trains through the Tunnel, of which 52,000 Eurotunnel Shuttles











Since 1994, more than 376 million passengers and 75 million vehicles have already travelled through the Channel Tunnel





OTHER GROUP ACTIVITIES ElecLink, CIFFCO



DEVELOPMENT OF STRATEGIC INFRASTRUCTURE ELECLINK, a FR-UK electricity interconnector

- Added-value for the Channel Tunnel: a €500M investment and creating employment
- Regulatory process **completed**
- Signature of a conditional agreement for the purchase by the Eurotunnel Group of Star Capital Partners' 51% of the ElecLink joint venture
- **o** Implementation phase
 - Activity over **25** years and proposal for the purchase of capacity on long-term contracts (**20 years**)
 - 2015: selection of preferred bidders for the construction of the two converter stations, the manufacturing and installation of the cable in the Channel Tunnel
 - Construction to begin by end of 2016, with service to start in 2019



DEVELOPMENT, TRAINING AND EXPERTISE CIFFCO, No.1 private railway training centre in FR/UK

◦ Strengthening of the railway sector to support recruitments and training

Success of the 1st MOOC for railway jobs Training of ground staff and train drivers

Investiment in a driving simulator

Training agents for highspeed Le Mans-Rennes line



- + 5,000 subscriptions,
 1,200 attestations,
 800 certificates
- Recruitment and training of trainee drivers for Eurotunnel and VFLI (ongoing)

- Railway training, in particular of the new staff members of EPSF (French railway safety authority)

Simulator, the repliqua of a train cab for trainee drivers



 Partnership with the Eiffage Groupe for the training of maintenance drivers and ground staff before the opening of the new high-speed line (May 2017)





H1 2016 FINANCIAL RESULTS Eurotunnel Group



GROUP REVENUE (in €M) 13th consecutive half-year growth in revenue





* Restated for IFRS 5 (excl. MyFerryLink) and recalculated at H1 2016 exchange rate: $\pounds 1 = \pounds 1.273$

GROUP OPERATING COSTS (in €M) Controled and in line with the activity





²⁶ * Restated for IFRS 5 (excl. MyFerryLink) and recalculated at H1 2016 exchange rate: £1 = €1.273

GROUP EBITDA (in €M) Continuous improvement in the operating margin: +€9M vs H1 2015





²⁷ * Restated for IFRS 5 (excl. MyFerryLink) and recalculated at H1 2016 exchange rate: £1 = €1.273

GROUP EBIT (in €M) An operating profit up by €5M





* Restated for IFRS 5 (excl. MyFerryLink) and recalculated at H1 2016 exchange rate: $\pounds 1 = \pounds 1.273$

CAPEX* (in €M) To support growth in activity and secure the future



- GB Railfreight in the UK, partially refinanced in H1 2016
- * At historical exchange rate for each period ** Restated for IFRS 5 (excl. MyFerryLink)

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EUROTU

FIXED LINK Invest to secure and manage 2 million trucks in 2020

○ New Truck Shuttle terminals: €30M

Coquelles: October 2015



- 150-truck secure buffer storage area
- Doubling of control lanes
- 2 new check-in lanes
- Secure 340 truck parking area

Folkestone: February 2016



- \circ 5 new access lanes
- \circ New 5 check-in booth plaza
- \circ Check-in control building
- \circ $\,$ Separation of truck and car flows



Security







FIXED LINK Invest to increase capacity and performance

○ 3 new WBN Truck Shuttles: €60M

To enable up to 8 Truck Shuttle departures per hour and per direction during peak traffic periods



- Delivery of the 1st wagon on 15 April 2016 С
- Finishing work, fitting of one deflector per wagon С and tests



- 1st new Shuttle to enter commercial service 0 at end of 2016
- Followed by the other 2 in 2017 С









FIXED LINK Invest to modernise and secure the systems

○ New GSM-R system, the European standard in railway telecommunications:
 €48M over 7 years

High-security private cellular network





- Communications between technicians and with the rail Control Centre (RCC)
- Operational since January 2016





Functionality

Track-to-train cellular network



 $\,\circ\,\,$ To be operational during the summer of 2016







NET FINANCE COSTS (in €M) Investment grade rating



Nominal value of the debt:
 €3.6Bn* at 30/06/2016

- Debt repayment in H1 2016: €19M
- Total reduction of the Term
 Loan since 2008: €299M*
- very long-term maturity
- Simplification of the debt structure at end of 2015

- * At the exchange rate of 30/06/2016 : £1 = €1.21
- ** Recalculated at H1 2016 exchange rate: £1 = €1.273



GROUP CONSOLIDATED NET RESULT (in €M) A €29M increase in profit



Income tax for continuing operations

³⁴ * Recalculated at H1 2016 exchange rate: $\pounds 1 = \pounds 1.273$

EUROTUNNEL

TREASURY IN H1 2016 FOR SERVING SHAREHOLDERS A sustainable dividend policy





EUROTUNNEL GROUP Summary of H1 2016

- Growth in revenue: +2% at €582M
- €71M of free cash flow from continuing operations
- Scheduled repayment of the Term Loan: €18M,
 i.e. €299M total repayments since 2008
- c EBITDA at €249M, up by +€9M
- Operating profit (EBIT) at €168M, up by +€5M
- Net result from continuing operations: a €38M profit
- Net consolidated result: a €60M* profit (vs €31M in H1 2015)
- $_{\odot}\,$ Consolidated EBITDA objectives for 2016 and 2017
 - 2016: €560M at £1 = €1.375 vs €535M at £1 = €1.273
 - 2017: €605M at £1 = €1.375 vs €579M at £1 = €1.273







DEVELOPMENTS AND OUTLOOK Eurotunnel Group



FIXED LINK: VISION 2020 Increase our striking force

- $\,\circ\,$ A cross-divisional collaborative approach to tackle challenges
- \odot Up to 400 Shuttle departures per day
- Be be able to accommodate in 2020
 - 2 million truck, vs 1.5M in 2015
 - 3 million cars, vs 2.6M
 - 13.5 million high-speed train passengers, vs 10.4M
- Constantly continuing to improve the quality of service offered to our customers





LE SHUTTLE: CUSTOMER EXPERIENCE Tailor-made customer relations

- $\,\circ\,$ A strategic and daily priority
- **Reporting app** launched online in H1 2016
 - A onboard technical fault recording tool in real time to enable faster reaction

\circ Information to customers

- Provide information on the travel status in real-time via SMS, Twitter
- 33,000 *followers* in July 2016

◦ How can I help?

• 80 volunteer employees to reinforce customer service during peak traffic days





LE SHUTTLE: CUSTOMER EXPERIENCE A commitment to further improve services

Renovation of the Charles Dickens building in Coquelles Extension of wi-fi/4G coverage in the Tunnel (6 UK/FR operators) Innovation at the Pets building in Coquelles: Pets drive-through Special events on both terminals (at peak traffic periods)











iBoarding during Tunnel crossing



16 fast charging stations (Tesla included) on terminals for customers' electric cars



FLEXIPLUS The Shuttle premium service

- One product and some exclusive services
 - Priority boarding
 - A flexible ticket and the possibility to travel on the next available Shuttle
 - One dedicated check-in lane (minimum)
 - Access to a private lounge (free snacks, newspapers and wi-fi)
- Flexiplus customers contibuting the most
 - to the passenger service
 - 4% traffic but 10% revenue
- Investments to meet Flexiplus customers' expectations
 - RFID technology introduced in May 2016: automated access to exclusive areas, transit time displayed in real-time at border control, better understanding of customers
 - One additional UKBF border control lane in France (August 2016)
 - New exclusive lounges accessible to all types of vehicles (2017-2018)





TRUCK SHUTTLES IN H1 2016 Support the growth in traffic and customers' satisfaction

Pricing policy: increase in the number of peak traffic days in 2016 Deployment of wi-fi and AMC TV: practical information broadcast to truck drivers New Freight Extranet site with the online tracking of trucks from check-in New Freight brochure, information panels, new Freight lounge in Folkestone (ongoing)









A mobile App dedicated to truck drivers: information on traffic and geolocalisation

Electronic invoicing for freight customers



Construction of a parking area for 3,600 trucks near the M20 motorway in Kent, announced by the British government in July 2016



TRUCK SHUTTLES BY 2020 AND BEYOND A vital service to Europe's industries and economy

c 2016 to 2020

- Steady and strong growth of the truck market
- 8 consecutive months of traffic records at Eurotunnel (November 2015 June 2016)
- A potential market of more than 4.4M trucks in 2020

c Developments in 2016

- Further strengthening of security measures
- New allocation area before boarding

○ 8 Truck Shuttle departures per hour and per direction (instead of 6)

◦ Beyond 2020, consideration of:

- New RTM-S signalling system based on GSM-R to enable standard locomotives to use the Tunnel
- New locomotives

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New platforms and widening of bridges



HIGH-SPEED PASSENGER TRAINS - EUROSTAR New services and destinations, new level of comfort

○ New Eurostar trains

- 10 new e320 trains in commercial service in H1 2016, 7 further trains ordered
- +20% more capacity (900 passengers)









- **Growth** in traffic / destinations
 - New London-Amsterdam route, at end of 2017
 - Other routes being considered, such as London-Bordeaux









EUROPORTE: RAIL FREIGHT A clear demonstration of our know-how

- Rail freight making progress throughout Europe but France is lagging behind
- Horizon 2020, for profitable growth
 - Develpment of long-term partnerships with customers (Lhoist, Caledonian Sleeper, Drax, Network Rail,...)
 - Diversification of transport activity and complementary activities
 - Opportunities in private infrastructure management and maintenance of feeder networks
 - Turn-key offers
- Significant development capacity





GROUPE EUROTUNNEL Expertise and results

- €582M revenue, €249M EBITDA and €60M net profit in H1 2016
- Concessionaire until 2086 of a vital binational link between the United Kingdom and Europe
- The most environmentally-friendly cross-Channel transport system
- \circ A fast response capacity
- \circ An **optimisation** of the competencies
- An **investment** programme for the future
- A commercial strategy based on **quality of service**
- c ElecLink, a high-profitability project
- An effective **business model**, based on the long-term

