Dialogue modes and information tools

- Managerial line, annual reviews
- Work applications
- Staff representative bodies
- Intranet site, internal social network, internal newspapers, booklets and events
- Whistleblowing system accessible to employees and external partners
- Dedicated website for job applicants
Dialogue modes and information tools

- Regulated information, quarterly and half-yearly communications, roadshows
- Board of directors and specialised committees
- General meeting of shareholders, shareholders relation centre, E-guide, mobile application
- Presentations to investors and analysts, meetings
- Newsletters, events and site visits
- Responses to rating agency requests

- Shareholders
- Investors
- Financial partners
- Financial and extra-financial rating agencies

Financial community and rating agencies
Dialogue modes and information tools

- Participation in local government bodies
- Working groups
- Partnerships, sponsorship and charity
- Participation in local events
- Corporate and other websites

Local players

- Local or regional authorities
- Residents
- Local economic players
- Local associations and national NGOs
Societal, media and innovation channels

- Schools and universities
- Media and opinion leaders
- Politicians and elected officials - national level
- Reflection circles, Think tanks

Dialogue modes and informations tools
- Press releases and corporate news
- Social network
- Informative videos
- Visits of the terminals and tunnels
- Courses and presentations in schools and universities
- CIFFCO - Côte d’Opale International Railway Training Center
Dialogue modes and information tools:
- Shuttle commercial services, CRM and digital tools, real-time applications, Twitter
- Corporate and other websites
- Proximity dialogue
- Information and advertising guides
- Customer satisfaction surveys
- Charters
- Whistleblowing system, accessible to employees and external partners
Dialogue modes and information tools

- Targeted discussions at high level with governments and numerous ministries, as well as at European level
- Authorities and commissions
- Working groups
- Contracts, agreements and other legal acts
- Getlink group corporate website
- Site visits
- Universal Registration Document - URD

Governmental organisations of control and regulation

- States and their representatives
  - National, European and international authorities
  - Certification bodies
  - Regulatory and control authorities