

THE REFERENCE IN ENVIRONMENTALLY- FRIENDLY TRANSPORT





STRATEGY

ONE GROUP ONE POLICY THREE RESPONSIBILITIES

Corporate social responsibility has always been at the heart of the Eurotunnel Group's interests.

Since its inception, long before the emergence of the concept of CSR, the cross-Channel Fixed Link has skilfully blended economic logic, its regional development mission and eco-responsibility into all its operations.

The Eurotunnel Group's CSR policy is part of the broader strategy to develop overall performance. It is built around three key axes: Social, Environmental and Corporate responsibility. On a daily basis, all Group subsidiaries implement their commitments and actions according to principles and values shared by the 3,949 women and men employed by the Group, in France, in the UK and internationally.

SOCIAL

- Ensure risk prevention and optimum working conditions
- Develop the employability of staff
- Promote constructive social dialogue
- Foster diversity and equal opportunity
- Spot and value talent
- Facilitate the employment and acceptance of workers with disabilities



A RESPONSIBLE AND SUSTAINABLE POLICY

- Best governance practices
- Economic responsibility for long-term profitability
- Respect for human rights
- Ethics and compliance
- Strict purchasing policy



ENVIRONMENT

- Limit the impacts of our operations on the environment
- Reduce our carbon footprint
- Protect natural resources
- Protect and promote biodiversity
- Limit and recycle waste
- Control disturbances from operational activities



CORPORATE

- Contribute to regional economic development
- Forge lasting relations with all stakeholders (shareholders, customers, external contractors, suppliers, etc.)
- Act as a responsible, corporate citizen
- Support local communities
- Encourage the search for innovation and expertise sharing
- Participate in the development of culture and heritage



A RESPONSIBLE GROUP FROM THE OUTSET

The Eurotunnel Group has a CSR process built on three axes that combine social equity, environmental protection and regional roots.

Eurotunnel Group strives to develop a work environment that is conducive to personal development and professional growth for its employees in order to attract and retain qualified, high-calibre staff. As an integral part of the CSR strategy, the human resources policy values skills, creativity and innovation, collaborative work and openness. The core target of this policy is employability which is backed by the systematic evaluation of employees and the substantial budget allocated to training. The Group shares its profits with its employees and recognises the contribution of each one, taking into account their qualifications, their level of responsibility and their individual performance. The culture of social dialogue, solidarity, pride, drive and the feeling of belonging are all woven into the strands of the company's DNA.

The Fixed Link is the most environmentally-friendly way of crossing the Channel:

- The Channel Tunnel, dug below the seabed, avoids any interaction with the marine ecosystem;
- The choice of trains and electric power represents a major factor in reducing the carbon footprint of our business.

Strongly determined to promote "low carbon" transport, Eurotunnel reduced its greenhouse gas emissions by 44% between the start of its operations and 2008 and by an additional 20.5% between 2008 and 2010. The Group now has a live accounting system to track its emissions and has set itself a permanent goal of reducing CO₂ by 3% every year. In 2014, the Group exceeded this goal by cutting down its greenhouse gas emissions by 6%. This is one of the six goals defined in the Green Plan which sets out the actions required to optimise

resources, reduce waste, develop biodiversity, promote socially-responsible commitments and reduce environmental risks.

As an active partner attentive to local issues, on the same wavelength as its stakeholders, the Group gets involved in multiple actions aimed at improving its economic and social environment. For example, in the area of research and education, Eurotunnel has a long-term partnership with the prestigious civil engineering school, *Ecole Nationale des Ponts ParisTech*, materialised by the creation of a science chair for rail transport. Eurotunnel Group is also a founding member and active supporter of the Railenium foundation, a pan-European railway research centre. The Coquelles wind farm also illustrates the Group's environmental commitment and solidarity with local communities. For the 5th consecutive year, 10% of the revenues generated from operating the three wind turbines was donated in 2014 to the *Secours Populaire*, a French charity which distributes the money in the form of energy vouchers to families in the Pas-de-Calais region.

-6%
GREENHOUSE
GAS EMISSIONS

for the Group (Scope 1 and 2 of the Kyoto protocol), representing a drop of more than 10,000 tonnes of CO₂ equivalent compared to 2013

SUSTAINABLE COMMITMENTS IN ACTION



↑ EMPLOYMENT

Eurotunnel Group creates many jobs directly and indirectly. It increased its workforce by 5.5% in 2014 to support its economic development. To adapt the workforce to the growth of its activities, the Group recruited a total of 459 people in 2014, including 173 for the cross-Channel Fixed Link Concession and 286 for the rail freight activity of its Europorte subsidiary. The Group tends to recruit on permanent contracts, evidence of its policy to establish long-term relations with its employees. For example, 81% of all recruitment in 2014 was made through permanent contracts. As a reminder, experts consider that over the past 20 years, the Fixed Link business has led to the creation of around 8,500 jobs mainly in the Calais and Kent regions.

SHARING OUR SUCCESS

In addition to the usual employee profit-sharing arrangements, an exceptional bonus was paid in September 2014 to the Concession's employees, in consideration of the record performance achieved throughout the summer.



← TRANSPARENCY

As far as possible, the same non-financial indicators are used to measure Eurotunnel Group's CSR efforts and those of all the Group's entities. These indicators are published in the Registration Document approved by the AMF, the French financial markets authority. The Eurotunnel Group is listed on benchmark Socially Responsible Investment indices (more detail on page P of this CSR report).

LATEST AWARDS



- In May 2014, Eurotunnel Le Shuttle received the Best Service Provider - Sea Crossing/Water Transport Award at the UK National Coach Tourism Awards 2014 and won 1st prize in the Green transport category.

The two awards, chosen by more than 450 professional coach operators in the UK, are a tribute to the quality of service provided by the company and its commitment to offer environmentally-friendly transport.

- In November Eurotunnel Le Shuttle received the Best Eco-Responsible Carrier Award, 2015, awarded by the *BusPlaner* magazine, an authority in the coach and tourism industry in Germany. This award, based on ecological and economic criteria in addition to socially-responsible initiatives, also recognises the quality of service and the professional competence of Eurotunnel staff.



- Already listed on NYSE Euronext Paris and NYSE Euronext London, Eurotunnel Group has featured on the 2014 FTSE4Good index since November 2014. The FTSE4Good index measures and rewards the performance of companies with remarkable CSR initiatives, and evaluates other criteria such as governance, anti-corruption measures, respect for human rights and the environment.

- In December 2014, Eurotunnel Group received two trophies at the 1st Human Capital victories organised by *Leaders League* (publisher of the *Décideurs* magazine): the first for its CSR performance and the second in the services company HR category.

- In January 2015 in London, the video *Cycling Under The Sea*, produced by Jaguar and Team Sky in association with Eurotunnel, received an award in the Best Public Relations category at the European Sponsorship Association Excellence Awards. In June 2014, Chris Froome, winner of the 2013 Tour de France, cycled across the Channel at an average speed of 55km/h through the service tunnel, 100 metres under the sea, the first time a cyclist has ever done this!

ElecLink ECO-RESPONSIBILITY

The 1,000 MW ElecLink interconnection between France and the UK is part of the Group's sustainable development strategy. ElecLink was designed to achieve the highest safety, health and environmental levels. ElecLink conducted a complete safety study for all phases of the project: design, construction, operation, and maintenance during the project's life span. The environmental impact of the link will be minimised since the cables will pass through the Tunnel: a low noise level, insignificant magnetic fields, no overhead power lines, and no submarine cables. In addition to making good use of the Channel Tunnel infrastructure, the installation and operation of the electric link will help to reduce carbon emissions by more than 6 million tonnes.



GB Railfreight won the Best Operator of the Year Award for its substantial achievements in 2014, at the UK Rail Industry Awards 2015, held in London on 19 January.





SOCIAL RESPONSIBILITY



← SAFETY AT WORK

The safety of its customers, employees, sub-contractors and all its stakeholders is a top priority for the Eurotunnel Group, which has implemented a continuous improvement process. In 2014, an audit of workplace safety, conducted by an external contractor, resulted in the re-implementation of "safety walks abouts", regular informal exchanges between Fixed Link managers and teams of employees. At Europorte, each regional team produced a film on an incident, its causes and how it could have been avoided. The videos were all presented at the Safety Week event, where the best film received an award.

SHARED ETHICS

Following the recommendations of the United Nations Global Compact, the Charter of Ethics and Behaviour describes the main actions that should guide the behaviour and conduct of each Group employee, under all circumstances and in the context of their professional activities. Approved by the Group's Board of Directors, the charter is published on all the Group's Intranet sites and websites and is systematically given to each employee when they sign an employment contract. The same applies to suppliers and sub-contractors.

ACTIVE SOCIAL DIALOGUE

Eurotunnel Group's responsible employer initiative is expressed through active social dialogue with employee representative bodies, while respecting the independence and multiplicity of employee unions, and with employees. The Group considers social dialogue to be extremely important and as such has signed agreements with social partners within subsidiaries and at Group level. Examples include the agreement on the creation of a French Group Committee and an agreement for the Eurotunnel Group's European Company Committee.

Similarly, every year Eurotunnel invites its managers and team leaders to a *Management Forum* in Coquelles or in Kent with three goals: to better understand the company's strategy and projects, to talk directly to general management and to further reinforce team work.



← NEW UNIFORMS

Since November 2014, following a European tender process, 60 employees have been testing new uniforms designed by a French specialist in industrial wear. The panel presented its observations at the end of January 2015. Any required adjustments will be made later, before application of the finishing touches and distribution of the uniforms, to the different employee categories concerned between 2015 and 2016.



← SIGNIFICANT TRAINING EFFORT

The budget allocated to training has always underlined Eurotunnel's policy of nurturing the employability of each member of staff, improving their skills to match technological changes, assisting them in their career growth and providing an environment conducive to personal development. In 2014, the Eurotunnel Group devoted an average of more than 57 hours to the training of each employee, compared to 36 hours in 2013.

SHARING THE SUCCESS

The human resources policy translates into the application of fair and transparent remuneration and the recognition of individual merit. Eurotunnel Group also intends to share its success with its employees in order to make them long-term partners in its growth. Various incentive systems, share and stock option allocations have been introduced for this purpose.

459

RECRUITMENTS
for the Group in 2014,
of which 81%
on permanent contracts

INDIVIDUAL SOCIAL REPORT

In September 2014, each Eurotunnel Group employee received an "individual social report" for the first time. The 4-page document presents the employee's job position and annual remuneration in the same format for all entities. Salary, all bonuses and fringe benefits are stated in detail, in addition to all the expenses paid by the employer. To show the Group's attention to CSR in all its actions, all the documents were printed by a company employing mainly workers with disabilities.

COLLABORATION AND DIGITISATION

As part of the momentum launched two years ago, the Group's human resources strategy seeks to anticipate the future in an even more collaborative mode. The people engagement theme included in the Vision 2020 project which appeals to collective intelligence, creativity and innovation is a fine example of this momentum. One of the already-identified goals concerns the digitisation of processes to move the Group into a digital culture from a technical point of view regarding jobs and customers as well as from a social point of view regarding human resources management for employees.

AGREEMENT WITH THE FRENCH JOB CENTRE

Eurotunnel Group signed a three-year partnership agreement with *Pôle Emploi* (the French job centre) in May 2014, thereby confirming its commitment to promote employment, especially for young people. Under this agreement, *Pôle Emploi* now publishes a newsletter presenting Eurotunnel Group's activities, business areas and job offers on its own website.

SOCIAL RESPONSIBILITY



PROFESSIONAL MOBILITY

For several years now, the human resources policy has encouraged functional or geographic mobility inside the Group. The policy promotes the career development of employees and enhances their employability. Furthermore, to respond to specific operational needs, employees may be temporarily seconded to other Group subsidiaries. Launched in 2014, MyGet, the Group's new Intranet site and collaborative platform, will soon share the various jobs on offer in the different subsidiaries with all employees.

↑ INTEGRATING YOUNG PEOPLE

Eurotunnel Group emphasises the induction of young people through apprenticeships as the solution to the recruiting needs of certain jobs. Since June 2014, 27 new apprentices aged 18 to 35 have joined the Fixed Link teams in France. 12 of them are studying for a diploma in tourism and 15 for a diploma in industrial maintenance. These two-year courses allow simultaneous access to a professional diploma while acquiring solid professional experience. The Concession currently employs 91 people on apprenticeship contracts in France. The goal set through the so-called intergenerational contracts (a French government mentoring programme for young people by senior employees) signed in 2014 is to maintain the level of younger workers in the Concession businesses at above 4%. Concerning Europorte, 6 young people on apprenticeship contracts (diplomas and engineering degrees) and 10 on professional training contracts (sixth form vocational studies and diplomas) worked in the various support and maintenance departments in 2014.



↑ PARTICIPATIVE INNOVATION

A suggestion box, accessible from the Intranet site, allows all Eurotunnel employees to put forward their own improvement ideas for any area: safety, environment, operational performance, customer service, logistics or technology. A committee reads and assesses the relevance of each suggestion using a scale and having regard to the company's objectives, monitors the suggestion, when appropriate, until its implementation. In 2014, out of the 200 suggestions proposed, 12 were recognised at an awards ceremony for their contributions to the continuous improvement process in terms of the availability of rolling stock, service quality and safety of the transport system.

ENVIRONMENTAL RESPONSIBILITY



← ECO-MOBILITY

The fleet of electric vehicles used on the Coquelles and Folkestone terminals help to save energy and reduce our carbon footprint. In 2014, the fleet was increased four-fold, instead of the two-fold planned, to reach a total of 32 vehicles. Eurotunnel expanded its fleet of 8 cars by acquiring 13 more electric cars: 9 Renault Zoé, 2 Renault Kangoo ZE and 2 Citroën C-Zéro. Meanwhile, 11 Renault Zoé cars were commissioned for use on site by ISS, a Group partner which employs 160 people on the French terminal. To strengthen its commercial proposition and to anticipate the needs of its Shuttle customers, Eurotunnel further increased its efforts in 2015 by installing electric charging stations beside the passenger buildings: 8 charging bays per site. The Coquelles and Folkestone terminals are the only sites in Europe that offer the full range of rapid electric charging solutions in a single spot (in other words 80% of a vehicle's autonomy recharged in 30 minutes).

BIODIVERSITY

Capitalising on the Terminal 2015 project, a biodiversity conservation and development project has been set up in a natural landscape area with ecological interest.

The programme covers an area of 1.6 million m². It primarily seeks to conserve the habitat of a protected orchid, the *dactylorhiza fuchsii*, and will create 17 ponds to house several existing animal species and welcome new ones.

For example, the migratory lapwing has, since time immemorial, consistently returned to the wetlands of Coquelles between March and May each year to build its nest. All the storm basins for collecting rainwater will also be improved to be more environmentally efficient.



↑ CARBON TRUST CERTIFICATION

Eurotunnel Group is the first and still the only cross-Channel operator to have conducted and published a carbon assessment, as early as 2007. Thanks to its greenhouse gas reduction policy, the Group has obtained Carbon Trust Standard certification three times consecutively, for 2006-2008, 2009-2010 and 2011-2012. Every two years, the independent British agency conducts a detailed audit of carbon reduction initiatives and only awards a certificate to entities that succeed in achieving their carbon impact reduction goals. The Group's carbon reduction initiatives in 2013 and 2014 are now being examined. The results will be announced in 2015.

ENVIRONMENTAL RESPONSIBILITY

→ TENTH CONSECUTIVE GREEN FLAG

In 2014, the Samphire Hoe nature reserve was awarded its 10th Green Flag. The 30-hectare area of land reclaimed from the sea was built with blue chalk marl excavated from beneath the Channel when building the Tunnel. Each year, the Green Flag is awarded to the most remarkable parks and natural reserves in the UK both for their environmental quality and for their contribution to society.



www.samphirehoe.com



To further enhance biodiversity, nearly 80 sheep and 10 cows now graze the Samphire Hoe meadows.

↓ ENVIRONMENT CERTIFICATE

Every year, transport companies who are Truck Shuttle customers receive a report on their CO₂ emissions and a personalised certificate that tells them how much carbon they save by choosing the Tunnel over a sea crossing. According to a study conducted in 2010 by JMJ Conseil, a truck that crosses the Strait of Dover through the Channel Tunnel generates on average 20 times less greenhouse gas than crossing by ferry.



LIGHTING: REDUCED ENERGY CONSUMPTION

In line with the initiatives already taken in previous years to promote discreet yet efficient energy saving lighting, LED masts will be installed at the new facilities on the Terminal 2015 extensions, in the 370 space secure truck parking area in Coquelles and at the access and check-in lanes reserved for trucks in Folkestone. In total, the electricity used to light up the two sites has been reduced by more than 20% in the past 3 years.

→ GB RAILFREIGHT MAKES ECOLOGICAL SENSE

GB Railfreight trains transport nearly 1.5 million tonnes of excavated material from the construction of the Crossrail tunnels between west London and Northfleet (Kent). GB Railfreight helped to "remove" the equivalent of over 60,000 truck journeys from the streets of London. A good example of the environmental advantage of GB Railfreight: at a ratio of 60 to 160 trucks per GB Railfreight train (depending on size) greenhouse gas emissions were reduced by more than 76% per tonne of excavated material.

The materials transported by GB Railfreight are currently being used to build a nature reserve on the Island of Wallasea, at the mouth of the Thames (modelled in part on Samphire Hoe). This reserve will become home to thousands of migratory birds and will reduce the risks of flooding.



ENERGY SAVINGS ON TRACK

As part of the Group's CO₂ reduction initiative, the 57 Shuttle locomotives are now fitted with eco-driving software which allows drivers to monitor their consumption of electricity in real time.

A number of Eurotunnel drivers were trained in eco-driving and the use of the data analysis tool in 2014. The programme is being continued in 2015 with the implementation of best practice.

With regard to Europorte, all mainline diesel locomotives are equipped with energy consumption monitoring boxes and the plan is to install boxes on most of the electric locomotives by the end of the year. The reporting system and the training of drivers in low-impact driving are included in the 2015 programme. The Start-Stop system which allows energy savings and lowers environmental impact has also been installed on the 7 new DE18 diesel-electric locomotives.

ECO-PASTURE

In spring 2015, Eurotunnel plans to implement an eco-pasture scheme which involves putting out 15 Solognote breed sheep to graze on a pilot 3-hectare site along the grassland area (*Jardins ordonnés*) near the exit road at the Coquelles Passenger terminal. This initiative will help to protect biodiversity, maintain the grass in an area where access is difficult and respond to Terminal 2015 accompanying measures.

RECYCLING OF USED MOBILE PHONES

When Eurotunnel decided to renew all its mobile phones in 2014, it picked Mobile Vert, a company specialising in the green and sustainable economy, to collect and process used mobile phones. The company's actions saved 372 mobile phones from being discarded. After auditing and testing the phones, 344 were given a new lease of life and 28 others were recycled, with 80% of their components reused.

92%

OF USED MOBILE PHONES

were given a new lease of life when Eurotunnel renewed all its mobile phones



CORPORATE RESPONSIBILITY

COACHING FOR YOUNG GRADUATES

Eurotunnel Group is committed to helping young people who, in spite of the sound training they have had (3 years or more of higher education after French *Baccalaureate*), struggle to find a job. In 2014, seven young graduates were selected by the *Lille Alliances* network to participate in a coaching programme with some of the Concession's managers. The programme was not about appointing them but helping them to become proficient in the recruitment process. The coaching lasted nine months. The young people received advice on CV writing, participated in mock job interviews, were given tips on how to build a personal network, and more. Six of the seven young people coached by Eurotunnel found a job while they were still in the programme or within three months after the programme. Given the compelling outcome, the company decided to renew the programme with another group of seven in 2015.



↑ AN EDUCATION SHELTER AT SAMPHIRE HOE

The Samphire Hoe Education shelter, which opened in November 2014, is equipped with a 60 m² classroom and a 40 m² exhibition area that can comfortably accommodate large numbers of school children or tourists visiting the nature reserve at the foot of Shakespeare Cliff (Kent). The building co-financed by Eurotunnel and the Heritage Lottery Fund also serves as an exhibition venue and workshop to raise awareness of corporate and environmental responsibility. The building's design incorporates eco-construction criteria: railway sleepers from the Coquelles terminal were recycled and used as cladding for the back of the building, while the front is made of larch wood. Logs from trees felled during Terminal 2015 construction work in Folkestone will fuel the shelter's two wood burning stoves in winter.

SOLIDARITY RACE

As part of the Tunnel's 20th anniversary celebrations, on 17 June 2014, a solidarity race was organised at the two terminals where €1 donations for charity were collected for each kilometre covered. Employees who, together, completed 607 laps of the course organised at the Coquelles terminal and in the service Tunnel collected, with a matching contribution from Eurotunnel, €6,785 for the *French Red Cross*. Those who walked, ran, or jumped around the Folkestone terminal and in the service tunnel collected, with the company's contribution, £3,395 for The Children's Society.

← EUROPEAN HERITAGE DAYS

Eurotunnel's 4th participation in the European Heritage Days on the theme of *Cultural heritage, natural heritage* coincided with the Tunnel's 20th anniversary. It was a huge success: more than 1,200 visitors gathered in Folkestone on 13 September and in Coquelles on 20 September to find out more about the behind-the-scenes activities of the cross-Channel Fixed Link, rail operations know-how and the expertise of the teams that manage the Tunnel every day.



EUROTUNNEL CONTRIBUTES TO FRENCH-ENGLISH EXCHANGES FOR SCHOOLS

As part of the First World War centenary commemorations organised in Boulogne-sur-Mer in October, Eurotunnel contributed by offering free Shuttle crossings to seven primary schools in Shepway (Kent). 400 British school children, many of whom had never left their native Kent, were able to learn about the history of the Great War while discovering the French language, culture and life style.



↑ CROSS-BORDER JOBS

In October 2014, Eurotunnel Group participated in the 5th cross-border employment event organised in Fréthun (Pas-de-Calais). This was an opportunity to offer job vacancies in the Group's different subsidiaries to the hundreds of people who attended the event.

GB RAILFREIGHT AND MEDICAL RESEARCH

Throughout 2014, the employees of GB Railfreight collected funds for Leukaemia and Lymphoma Research, a blood cancer medical research organisation, by organising bike rides and music quizzes and offering train rides, notably in the Hampshire region.

57

DIFFERENT SERVICES

provided by the French *Association des Paralysés de France* in 2014 to the Group

PARTNERSHIP WITH ASSOCIATION DES PARALYSÉS DE FRANCE

While renewing its mobile phones, the processing (receiving, sorting, testing and auditing) of the used phones was performed by the *Association des Paralysés de France* (APF) which works in partnership with Mobile Vert, a company specialising in recycling telephones to meet environmental and solidarity concerns. Once again, this example of the circular economy underlines the Group's commitment to environmental protection and helping people with disabilities find their place in society.

In 2014, the work contracted to APF, under an agreement signed the previous year, increased nearly five-fold. Workers with disabilities, especially in the Calais workshop, performed services worth a total of €111,500 for Eurotunnel Group (printing, manufacturing wooden crates, electric wiring, sheet metal work, document scanning, etc.) compared to €23,600 in 2013.

VAN DONATION

Rather than sending it to the scrap heap, an end-of-service van was donated to the *Papa Tohanga Ohidi Sylvain et fils* charity founded 13 years ago by a crew member in order to increase job creation in the underprivileged regions of the Democratic Republic of the Congo. Four tonnes of clothes were also collected from the Group's employees for the same charity.



INDICATORS

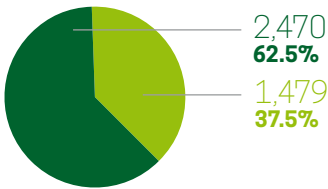
KEY SOCIAL AND ENVIRONMENTAL DATA

The Group's CSR actions are measured by a range of non-financial indicators audited and published each year in the Registration Document, of Groupe Eurotunnel SE, available online at www.eurotunnelgroup.com

GROUP WORKFORCE

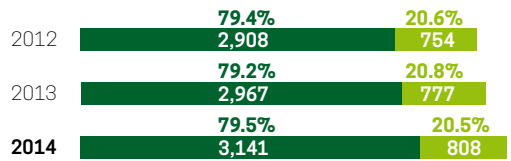
by country (at 31 December 2014)

● France ● United Kingdom



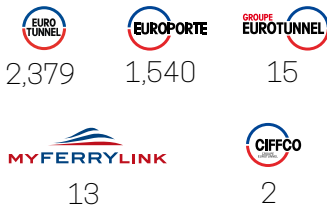
WORKFORCE BY GENDER

● Men ● Women



The predominance of men over women can be explained in part by the nature of the Group's jobs, especially those in the railway and infrastructure maintenance

WORKFORCE BY SUBSIDIARY

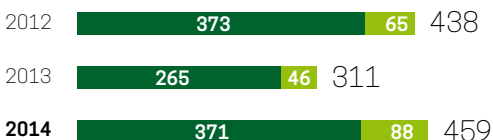


3,949

EMPLOYEES in the Group at 31 December 2014 (+5.5% compared to 2013)

RECRUITMENT

● Permanent contracts ● Fixed-term contracts



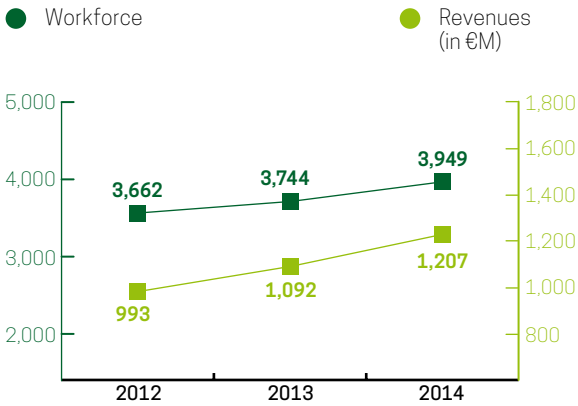
44 YEARS

this is the average age of the Group's employees in 2014 (45 years in 2013). In 2014, the Group continued its work on managing the age pyramid, started in 2013

14.3%

OF EMPLOYEES were aged under 30 in 2014, compared to 12% in 2013

GROUP REVENUE AND WORKFORCE TREND*

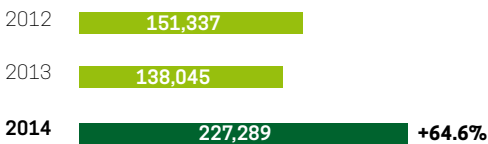


*The 2012-2014 data is reproduced as published

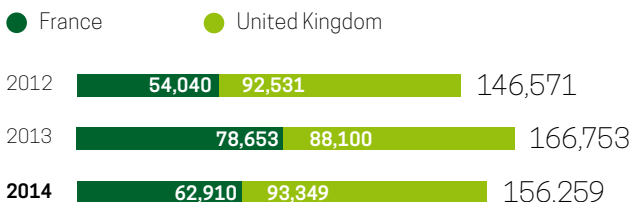
RATE OF ABSENTEEISM (in %)



NUMBER OF TRAINING HOURS



GREENHOUSE GAS EMISSIONS (tonnes of CO₂ equivalent)



5.2%

EMPLOYEE TURNOVER
for the Group in 2014

2nd

THE PLACE HELD

by Eurotunnel in the classification of the best French employers in the "Transport and Logistics" sector, as defined by the research institute, Statista, for the French magazine Capital

7.9%

FREQUENCY OF LOST-TIME
WORKPLACE ACCIDENTS

in 2014 (6.5% in 2013). The severity rate remains stable at 0.4% in 2014, which is much lower than the rate observed in comparable companies

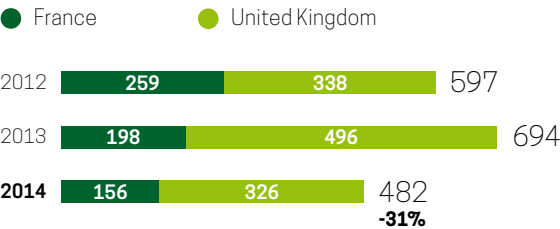
€5.1M

COST OF TRAINING for
Eurotunnel Group employees in 2014

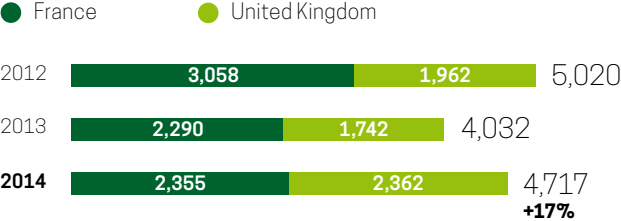


INDICATORS

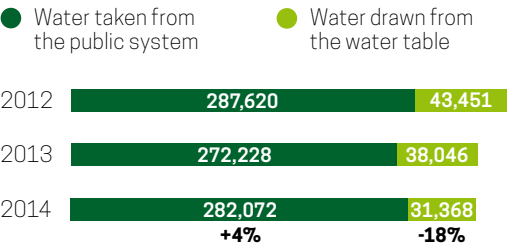
HAZARDOUS INDUSTRIAL WASTE (in tonnes)



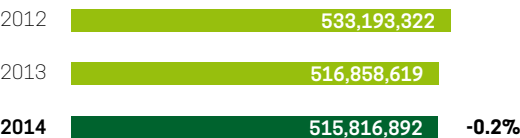
NON-HAZARDOUS INDUSTRIAL WASTE (in tonnes)



WATER CONSUMPTION (in m³)



ELECTRICITY CONSUMPTION (in kWh)



NATURAL GAS CONSUMPTION (in kWh)



4

TIMES MORE
electric vehicles in service
at Eurotunnel terminals,
i.e. 32 cars in 2014

€750M

INVESTMENTS
for the Fixed Link since 1994,
with €49 million in 2014
including Terminal 2015,
GSM-R and rereiling campaign

SOCIALLY RESPONSIBLE INVESTMENT (SRI)

Evaluated for its performance in the environmental, social and governance areas by several non-financial rating agencies, Eurotunnel Group qualified for listing on benchmark SRI indices in 2015: FTSE4Good, the Dow Jones STOXX Global ESG Leaders, in particular EURO STOXX Sustainability and STOXX Europe Sustainability. The Eurotunnel Group also ranks 3rd in the Gaia Index, the SRI index for mid-cap securities developed by IDMidCaps, Ethifinance, MiddleNext and SFAF.