



GETLINK SE

SINGLE TRAVEL PRIVILEGES SCHEME

TERMS AND CONDITIONS

CLAUSE 1 – DEFINITIONS

- 1.1. **Getlink SE:** means Getlink SE a company incorporated in France whose registered office is situated at 37-39 rue de la Bienfaisance, 75008 Paris, registered on the Paris Company and Trade Register under number 483 385 142.
- 1.2. **TNU SA:** means TNU SA (previously Eurotunnel SA) a company incorporated in France whose registered office is situated at 19, boulevard Malesherbes, 75008 Paris, registered on the Paris Company and Trade Register under number 334 192 408.
- 1.3. **TNU PLC:** means TNU P.L.C. (previously Eurotunnel P.L.C.) a company incorporated under English law whose registered office is situated at UK Terminal, Ashford Road, Folkestone, Kent, CT18 8XX, registered in England under number 1960271.
- 1.4. **Units:** means the units representing shares of TNU SA and TNU PLC, each Unit comprising one share in TNU SA and one share in TNU PLC.
- 1.5. **Exchange Tender Offer:** means the exchange tender offer made by the company (previously Groupe Eurotunnel SA) to Unit holders to exchange their Units for ordinary shares and warrants in Groupe Eurotunnel SA.
- 1.6. **CDI:** means a CREST Depository Interest issued by CREST Depository Limited representing an entitlement to a Getlink SE ordinary share or, as the case may be, a warrant.

Shares are understood to be GET shares, updated to reflect the consolidation of Units as of 12 November 2007.

CLAUSE 2 – ELIGIBILITY

- 2.1. Shareholders of Getlink SE who have tendered all their Units to the Exchange Tender Offer

The cumulative criteria to be met in order to benefit from travel privileges are, at the time of booking:

- ◆ to be an individual holding shares in his own name and registered with Getlink SE's registrars (Société Générale Securities Services) or holding CDIs through Computershare Company Nominees Limited;

Consequently, no legal entities can benefit from, or have their members or shareholders benefit from, travel privileges.

- ◆ to have held continuously in a single shareholder account for at least three months as at 15 May 2006, at least 1000 Units registered with the registrars of TNU SA (CACEIS Corporate Trust) or TNU PLC (Computershare Investor Services PLC);

- ◆ to have tendered all their Units to the Exchange Tender Offer and to continue to hold in registered form, as at the date of the booking, 25 shares or CDIs.

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2.2. Shareholders of Getlink SE not meeting the criteria set out in Clause 2.1 above

The cumulative criteria to be met in order to benefit from travel privileges are, at the time of booking:

◆ to be an individual holding shares in his own name and registered with Getlink SE's registrars (Société Générale Securities Services) or holding CDIs through Computershare Company Nominees Limited;

Consequently, no legal entities can benefit from, or have their members or shareholders benefit from, travel privileges.

◆ to hold in registered form 750 shares GET or CDIs;

◆ to have held this number of shares or CDI in a single account continuously for at least 3 months as at the date of booking.

2.3. In the event of Share consolidation, travel privileges will be calculated *pro rata* to the shares previously held.

CLAUSE 3: GENERAL TERMS AND CONDITIONS FOR TRAVEL PRIVILEGES

- 3.1. The eligible person in whose name the booking was made must be present in the car when travelling.
- 3.2. The right to travel privileges is personal and non-transferable under any circumstances.
- 3.3. For joint accounts, a single reference number will be assigned to the account to the first-named account holder; such reference will be used to check eligibility and to calculate the number of bookings made using travel privileges.
- 3.4. However, in the event of the death of the first-named joint holder, travel privileges will be transferred to the second-named joint holder.
- 3.5. Where shares or CDIs are held on behalf of another person, only the legal owner (*usufruitier*) can benefit from these travel privileges.
- 3.6. Travel privileges apply to the standard fare prevailing on the date of booking for the type of vehicle travelling; they cannot be used in conjunction with any other promotion or discount. They are not applicable to the costs associated with the transport of pets or to any additional services purchased at the time of booking (e.g. Insurance).
- 3.7. These standard conditions are subject to the Standard Conditions of Sale and Carriage which apply to each booking.
- 3.8. These standard terms and conditions are subject to French law and this translation is provided for information purposes only.

CLAUSE 4: TRAVEL PRIVILEGES

Persons fulfilling the eligibility criteria in Clause 2.1 or 2.2 above will benefit from a 30% reduction on regular fares for 6 (six) single journeys per calendar year.

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CLAUSE 5: EXCLUSIONS

- 5.1. Only persons who are eligible for these travel privileges and who have booked in advance in accordance with the conditions set out in article 6 will be allowed to benefit from travel privileges.
- 5.2. Consequently, persons seeking to “turn up and go” at the tolls without having booked will not be able to benefit from travel privileges.
- 5.3. Getlink SE reserves the right to withdraw travel privileges in the following cases:
 - ◆ In the event of fraudulent breach of these terms and conditions or the Ticket Terms; or
 - ◆ any behaviour by the holder of these travel privileges which might be prejudicial to the interests of Getlink SE.

CLAUSE 6: BOOKINGS

- 6.1. Persons who are eligible for travel privileges are invited to create a customer account on <https://www.leshuttle.com/uk-en> before making any bookings. Tutorials dedicated to creating a customer account are available on <https://www.getlinkgroup.com>.
- 6.2. The Help Center is available to assist you with booking steps and to answer questions regarding the travel privileges scheme and eligibility requirements. For further information or to obtain your shareholder reference, please contact the Shareholder Relations Centre at: 0845 600 6634 (*Local rate call from the UK*).
- 6.3. No other booking method can be used.
- 6.4. Eligibility for travel privileges will be automatically checked each time a booking is made.
- 6.5. In the event that our transport system is exceptionally overloaded, Getlink SE reserves the right to postpone crossings booked using travel privileges without thereby conferring any entitlement to indemnity or compensation.

CLAUSE 7: DURATION AND CHANGES

- 7.1. This travel privileges scheme is guaranteed until 31st December 2025¹.
- 7.2. It will then be renewed annually unless otherwise decided by Getlink SE, such decision being announced by press release at least three months before the renewal date.

CLAUSE 8: ANNEX

The telephone numbers of the call centres together with their opening hours are listed in this annex.

¹ At its meeting on 6 October 2022, the Board of Directors of Getlink SE resolved to renew in its current terms the Getlink travel privileges scheme expiring on 31 December 2022 for a new three-year period, namely from 1 January 2023 to 31 December 2025.

Translation for information only

Travel Privileges Scheme

Terms and conditions

ANNEXE

Information Services and reservation by telephone

From France, Belgium, Germany, The Netherlands and Spain:

Country	Information Services and Reservation	Opening times (All UK times)
France	Book a ticket: +33 (0) 810 630 304 Modify a ticket or make another request: +33 (0) 809 100 811	lundi 08:00 - 19:00 mardi 08:00 - 19:00 mercredi 08:00 - 19:00 jeudi 08:00 - 19:00 vendredi 08:00 - 19:00 samedi 09:00 - 17:30 dimanche 09:00 - 17:30
Belgium	+32 (0) 70 22 32 10	
The Netherlands	+31 (0) 900 504 0540	
Germany	+49 (0) 1805 000 248	
Spain	+34 (0) 902 30 73 15	
All other countries	+33 (0) 321 00 20 61	

From the United Kingdom:

For ticket reservations and travel insurance queries	+ 44 (0) 8443 35 35 35
To register your Advance Passenger information	+ 44 (0) 3301 23 32 07
For Flexiplus reservations and queries	+ 44 (0) 8443 35 35 35